



**2 YEAR**  
WARRANTY

**5 YEAR**  
WARRANTY

**2 Year Warranty on all electrical components under normal use.**

**5 Year Warranty Covering defects in workmanship on all D.W. Haber products, unless noted below.**

- Structural integrity of hinges, handles and legs on all D.W. Haber banquet & buffet equipment.
- Defects in workmanship on all D.W. Haber products
- Warranty coverage is available to original purchaser only.
- Warranty does not apply if product damage is caused by; accidents, misuse/mishandling of product, or by use of improper cleaning agents.
- Steelite reserves the right to provide equal value credit in lieu of parts repair/replacement if parts are not available due to obsolescence.
- Exclusions:
  - Resin, glass & wood products
  - Teflon & Powder Coating
  - Worn silverplate due to ordinary use and/or wear by polishing

- Someone from the Steelite QC Department will respond back to the customer within 48 hours & will coordinate to have product shipped back to Steelite, if needed.
- Customer is responsible for freight costs to Steelite.
- Steelite will cover freight back costs back to the customer.
- Once received we will determine if issue is covered under the warranty and recommend the proper course of action.
- If covered under warranty, Steelite will automatically apply the appropriate remedy & return to the customer.
- If not covered under warranty, Steelite will provide a quote for repair and await further advisement from customer on whether to proceed with the repair or not.
- Steelite will only be offering repair support for D.W. Haber products.

**All repairs or warranty requests should be directed to [dwhaberquEMEA@steelite.com](mailto:dwhaberquEMEA@steelite.com)**